BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 20th day of November 2018

C.G.No:14/2018-19/Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Technical)

Independent Member

Between

V.Mohana Rao,

D.No:11-15-33,

9th Ward.

Repalle,

Guntur -Dist.

Complainant

AND

1.AE/Repalle

2.ADE/Repalle

3.DE/Tenali

Respondents

ORDER

- 1. Complainant filed a petition before this forum for redressal of Dismantlement of transformer at JLB college road.
- 2. Respondent No.2 stated that the location under the question was inspected by the respondent No.1 and found that it is dangerous to the public. Hence an estimate was prepared for dismantlement of dead transformer to avoid accidents and same was removed on 13.07.2018.
- 3. Complainant also expressed his satisfaction over redressal of his grievance to the forum when he was contacted by the forum over phone on 09.10.2018 at 11.30 A.M.
- 4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

DESPATIONED
22/11

C.G.No:14/2018-19/Guntur Circle

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, 20th day November 2018.

Sd/-

Member (Technical)

Sd/-

Independent Member

Sd/-

Chairperson

Forwarded By Orders

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Secretary to the Forum

To

The Complainant The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter. Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063. Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad-500 004.